



Prison and Correctional Facility Management Course: Inmate Classification and Rehabilitation



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Introduction:

Prison and correctional facility management, covering inmate classification and rehabilitation, is a 5-day course for wing, custody, programme and inspection staff in custodial institutions, ending with a Facility Custody and Rehabilitation Improvement Plan for a case facility. Escapes, contraband, disturbances and high reoffending persist when reception screening, housing allocation, searches and programmes run as separate routines. Nominees already supervise housing units, custody shifts or inmate programmes, and learn through inspection walkthroughs of a case facility's reception, wings, search records and programme files. CoreConcept Training Center delivers this prison and correctional facility management course.

Course Objectives:

- Run inmate reception, risk screening and security classification so that each person is housed, supervised and assigned work or education to match assessed risk and need
- Combine physical, procedural and dynamic security in housing units, using direct and indirect supervision models and staff-inmate interaction to anticipate trouble
- Plan cell, person and visitor searches and contraband control routines that respect dignity and record every finding
- Coordinate the facility response to fights, self-harm, hostage taking, disturbances and escape attempts, and lead the recovery and debrief afterwards
- Organise healthcare, mental health, discipline and welfare duties, together with education, work and reintegration programmes, in line with the Nelson Mandela Rules
- Measure facility performance with custody and rehabilitation KPIs and prepare a facility for internal and external inspection

Target Audience:

- Staff responsible for supervising housing units, wings and custody shifts in prisons and remand centres
 - Staff responsible for reception, records, risk screening and inmate classification decisions
 - Staff responsible for security procedures, searches, intelligence and contraband control within a facility
 - Staff responsible for inmate education, vocational work, treatment and pre-release programmes
 - Staff responsible for welfare, healthcare liaison, complaints and discipline hearings for inmates
 - Staff in justice and correctional administrations responsible for facility standards, monitoring and inspection
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Course Outline:

Day 1: Correctional Facility Purpose, Population Profile and Baseline

- Custodial Purpose of Safe Custody and Reintegration Defined
- Facility Population Profile by Remand, Sentence and Vulnerability
- Maximum, Medium, Minimum and Open Security Level Distinctions
- Podular Housing Units and Facility Zoning Plan Review
- Facility Current-State Baseline Using a Wing Data Sheet

Day 2: Nelson Mandela Rules and Inmate Classification Models

- Nelson Mandela Rules Structure and Core Treatment Principles
- Reception Screening Checklist for Health, Risk and Property
- Inmate Risk and Needs Assessment Scoring Instrument
- Security Classification Review and Reclassification Trigger Criteria
- Individual Sentence Plan Linking Classification to Programmes

Day 3: Daily Custody Security, Searches and Inmate Regime

- Dynamic Security Through Staff-Inmate Interaction and Observation
- Direct Versus Indirect Supervision Models in Housing Pods
- Cell, Person and Visitor Search Procedures and Records
- Contraband Control for Drugs, Phones and Improvised Weapons
- Inmate Count, Movement Control and Key Accountability Routines

Day 4: Incidents, Healthcare, Discipline and Rehabilitation Risks

- Disturbance, Hostage and Escape Contingency Plan Activation
- Self-Harm and Suicide Prevention Observation Protocol
- Prison Healthcare, Mental Health and Substance Treatment Referrals
- Disciplinary Hearings, Sanctions and Separation Safeguards
- Education, Vocational Work and Pre-Release Reintegration Programmes

Day 5: Inspection Walkthrough and Facility Improvement Plan

- Reception and Classification Files Inspected Against Rule Criteria
 - Housing Wing Walkthrough Scoring Security and Living Conditions
 - Search Logs and Incident Records Gap Analysis
 - Custody and Rehabilitation KPI Dashboard for Facility Inspection
 - Facility Custody and Rehabilitation Improvement Plan Completion
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Skills You Will Gain:

- Inmate Risk Classification
- Dynamic Security Practice
- Search and Contraband Control
- Custodial Incident Management
- Suicide and Self-Harm Prevention
- Sentence Planning
- Reintegration Programme Coordination
- Correctional Facility Inspection

Why Attend This Course:

- Deliver a Facility Custody and Rehabilitation Improvement Plan for a case facility to the facility director and the inspection or standards lead
- Decide whether an inmate's classification, housing and programme placement still match the latest risk and needs evidence
- Prevent escapes, contraband finds, unrecorded searches and avoidable self-harm incidents that trigger inquiries and inspection findings
- Share reception checklists, search record templates and wing walkthrough scoresheets with custody and programme colleagues

Conclusion:

Back at work, the participant hands the Facility Custody and Rehabilitation Improvement Plan to the facility director and the standards lead, who use it to set priorities for classification reviews, search routines, healthcare referrals and programme places. Wing supervisors apply the walkthrough scoresheet during routine checks, and the inspection team uses the KPI dashboard to prepare for the next inspection visit. After the first quarter, the facility should compare incidents, contraband finds, programme completions and complaints against the baseline and revise the plan.

Frequently Asked Questions FAQ:

What should participants know before a prison and correctional facility management course?

Participants should already supervise custody shifts, housing units, reception or inmate programmes, or monitor facilities for a correctional administration. Bringing anonymised classification forms, search logs or incident reports from their own facility helps them apply the walkthrough criteria to familiar cases.

How does prison and correctional facility management differ from police use-of-force or corporate security courses?

It concentrates on running a custodial institution over months and years: classification, housing, regime, searches, healthcare and reintegration of sentenced and remanded people. Police force decisions at arrest and the protection of commercial sites belong to neighbouring courses.

Why does dynamic security matter in prison and correctional facility management?

Dynamic security gives staff early warning of tension, bullying, contraband and escape planning through daily contact with inmates. Walls, locks and cameras alone cannot detect mood changes, so facilities pair physical and procedural barriers with trained, visible officers on every wing.

What do participants take back from the prison and correctional facility management course?

Participants return with a Facility Custody and Rehabilitation Improvement Plan for a case facility, covering classification file findings, wing walkthrough scores, search and incident record gaps, a KPI dashboard and prioritised actions for custody and programme teams.
