



Immigration and Residency Administration Course: Visas, Residence Permits and Overstay Cases

8 – 12 February 2027

Dubai - Five-star CBD venue



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Introduction:

Immigration and residency administration, covering visas, residence permits and overstay cases, is the subject of this 5-day course for passport and residency directorate units that decide applications, supervise sponsors and resolve status violations, ending with a Visa and Residency Service Improvement Plan for a case directorate. Directorates lose control of lawful stay when permit categories overlap, document checks vary between counters, sponsors go unmonitored and overstayers are found only at departure. Nominees already supervise visa, permit or residency casework and learn through case studies on application files and stay records. CoreConcept Training Center delivers this immigration and residency administration course.

Course Objectives:

- Classify entry visa and residence permit categories by purpose, length of stay, entry frequency and dependant rights, and spot overlaps that invite misuse
- Process visa and permit applications against eligibility criteria, financial means and refusal grounds with recorded, consistent decisions
- Verify passports, visa foils and biometric permit cards using ICAO machine readable travel document features and chip data checks
- Monitor sponsor and employer duties for permit holders, from notification of changes to cancellation and exit arrangements
- Handle overstay and absconding reports from detection through grace periods, fines, regularisation and removal referral
- Set e-visa platform rules and service indicators for turnaround, refusal quality, backlog and status violation rates

Target Audience:

- Supervisors responsible for visa issuance desks and entry permit decisions in passport and residency directorates
 - Managers who run residence permit issuance, renewal, transfer and cancellation casework
 - Sponsor and employer compliance units responsible for inspecting permit-holder records and sponsor files
 - Enforcement case units responsible for overstay, absconding reports and status violation follow-up
 - Managers of electronic visa and residency service channels responsible for queues, backlogs and service levels
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Course Outline:

Day 1: Immigration and Residency Administration Landscape and Directorate Baseline

- Lawful Stay Lifecycle From Entry Visa to Exit
- Visa Validity Versus Authorised Stay Period Rules Explained
- Residency Directorate Functions, Delegations and Decision Authority Map
- Foreign Resident Population Profile by Permit Type
- Directorate Baseline Review of Caseload, Backlog and Violations

Day 2: Visa and Residence Permit Category Design

- Short-Visit Visa Categories for Tourism, Business and Family
- Long-Stay Categories for Workers, Students, Investors and Dependants
- Temporary Versus Permanent Residence Permit Eligibility Criteria Design
- Single, Multiple Entry and Re-Entry Permit Conditions
- Category Overlap Matrix and Misuse Loophole Analysis

Day 3: Application Processing and Document Verification

- Application Intake Checklist for Means, Accommodation and Insurance
- ICAO Machine Readable Visa Foil Security Feature Inspection
- Biometric Residence Permit Card Chip and Data Checks
- Refusal Grounds Decision Record for Misrepresentation and Fraud
- Renewal, Category Change and Permit Transfer Case Handling

Day 4: Sponsor Duties, Overstay and Absconding Casework

- Sponsor and Employer Duty Register for Permit Holders
- Sponsor Inspection Visit Protocol and Non-Compliance Sanctions Ladder
- Overstay Detection From Entry-Exit Records and Permit Expiry
- Absconding Report Verification and Malicious Report Safeguards
- Grace Period, Fines, Regularisation and Removal Referral Pathway

Day 5: Case Study on a Visa and Residency Service Improvement Plan

- Case Directorate Application Files and Stay Records Review
 - E-Visa Platform Rules for Online Applications and Receipts
 - Service Indicators for Turnaround, Refusal Quality and Backlog
 - Overstay Rate and Sponsor Compliance Dashboard Design
 - Visa and Residency Service Improvement Plan Completion and Defence
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Skills You Will Gain:

- Permit Category Analysis
- Eligibility Decision Recording
- Machine Readable Document Verification
- Sponsor File Inspection
- Overstay Case Resolution
- Absconding Report Screening
- E-Visa Service Rule Setting
- Residency Service Measurement

Why Attend This Course:

- Deliver a Visa and Residency Service Improvement Plan for a case directorate to the director of residency affairs and the heads of issuance and enforcement
- Decide whether an application, renewal or category change should be approved, referred for verification or refused on recorded grounds
- Avoid inconsistent counter decisions, unmonitored sponsors and overstays detected only at departure, along with the backlogs and appeals they cause
- Coach case officers and inspectors with the intake checklist, sponsor duty register and absconding verification steps

Conclusion:

Back at work, the participant presents the Visa and Residency Service Improvement Plan to the director of residency affairs and the heads of issuance, sponsor compliance and enforcement. Management uses it to rationalise permit categories, standardise document checks, schedule sponsor inspections and set e-visa service levels and overstay targets. After the first quarter under the plan, the directorate should compare turnaround, refusal quality, backlog and overstay rates with the baseline, review contested absconding reports and adjust the categories, checks and indicators.

Frequently Asked Questions FAQ:

What should participants know before the immigration and residency administration course?

Participants should already supervise visa, residence permit, sponsor or overstay casework in a passport or residency directorate. No legal qualification is needed. Bringing anonymised application files, permit category lists or service statistics helps during the case study.

How does immigration and residency administration differ from a border management or consular services course?

This course covers inland administration of lawful stay: visa and permit categories, application decisions, sponsor duties and overstay casework. Border management courses cover traveller control at crossing points, and consular courses cover assistance to nationals abroad; both appear here only as interfaces.

Why do overstay cases rise in immigration and residency administration when permit rules are clear?

Overstays grow when permit expiry is not linked to entry and exit records, sponsors do not report departures or job changes, and renewals stall in backlogs. Linking these records and monitoring sponsors exposes violations before they become long-term unlawful stay.

What do participants take back from the immigration and residency administration course?

Participants take back a Visa and Residency Service Improvement Plan for a case directorate, with a category overlap matrix, intake and verification checklists, a sponsor duty register, an overstay case pathway and service indicators to adapt to their own directorate.
